



Tina P. Moses, DMD, PC

Pediatric Dentistry

1240 Augusta West Parkway
Augusta, Georgia 30909-1854



COVID-19 NOTICE

We hope this notice finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

If you are experiencing fever, cough, or shortness of breath and/or have traveled outside the United States within the last 14 days or been exposed to someone with Coronavirus, PLEASE STAY HOME and call to reschedule your appointment.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- In order to minimize the amount of people in the office at one time, we ask only one parent/guardian accompany scheduled patients. Please do not bring anyone (including other children) that is not receiving dental treatment as they will not be allowed in the office. This allows us to adhere to social distancing guidelines.
- Prior to each appointment, each patient and accompanying parent/guardian will need to complete a COVID-19 screening form which can be found on the website. You'll be asked these same questions again when you are in the office.
- When you arrive for your scheduled appointment, please remain in your car and call the office and let us know you are here. We will call/text you when your treatment room is ready.
- If the patient is age appropriate, we invite the parent/guardian to remain in their car during treatment and a team member will communicate with you at the end of the appointment.
- We ask that you wear a mask or face covering while in the office. We request that you please bring a mask or face covering with you as we will not be able to provide one. You may be refused treatment for the day should you arrive for your appointment without a mask or face covering.

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- As a precaution you will have your temperature and blood oxygen level screened prior to entering the office. Anyone with a temperature of 100.4 or higher (as recommended by the CDC) or a blood oxygen level less than 93 will need to be rescheduled.
- Additional physical barriers have been placed at our Check-In and Check-Out areas.
- As always, we will continue to provide hand sanitizer to use when you enter the office. You will also find it in other areas to use as needed. Please continue to sanitize and wash your hands. Facial tissue is also available for blocking aerosols during coughing and sneezing.
- You may see that our reception room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect. We ask that you do not bring any toys or books with you as they are currently not allowed in our office for safety reasons.
- We will be adhering to a scheduled disinfecting of door handles, light switches, and restroom facilities.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the office at any one time.

The American Dental Association has urged dental insurance companies to allow benefits to aid dental practices with the increasing cost of PPE (Personal Protective Equipment). The additional procedure code and fee will be indicated at each visit.

We have attempted to contact many patients whose scheduled appointments were affected by COVID-19. Please call our office at 706-863-6262 if your child has yet to schedule a return appointment. We ask for patience as we work to accommodate everyone.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

Thank you for being the best part of Tina P. Moses, DMD, PC. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

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